

Barnardo's Quarterly Practitioner Survey

Wave 9 | Topline Data Tables

- This document presents the findings of Wave 9 of Barnardo's Quarterly Practitioner Survey
- The survey was administered via Survey Monkey, **6 – 20 July 2021**
- The survey was open to all staff who work directly with children, young people, parents and/or carers
- The aim of the survey is to capture emerging issues, and impacts on children and families, directly from Barnardo's practitioners
- In total, **365 practitioners** responded
- Where percentages do not sum to 100, this is due to computer rounding or inclusion of multiple responses
- An asterisk (*) represents a value of less than one half of a percent, but not zero; a '-' represents a value of zero
- 'All respondents' refers to the total number of respondents who answered a question
- Wave 9 question areas:
 - [About You](#)
 - [Emerging Vulnerabilities](#)
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 - [Criminal Exploitation and Youth Violence](#)
 - [Poverty](#)
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 - [Summer Holidays](#)
 - [Service Provision](#)
- For any queries about the survey or the data presented in this document, or to request any further breakdowns of data, please contact kate.sewel@barnardos.org.uk

Abbreviations used

ADHD	Attention Deficit Hyperactivity Disorder
CAMHS	Child and adolescent mental health services
CCE	Child criminal exploitation
CSE	Child sexual exploitation
CYP	Children and young people
CYPF	Children, young people, and families
DA	Domestic abuse
ESOL	English for speakers of other languages
MHWB	Mental health and wellbeing
SEN	Special educational needs
YP	Young people

Overview of key findings

Key concerns

Mental health and **wellbeing** issues, a **lack of support** and resources, and **isolation** and **loneliness** remain the key concerns of practitioners in relation to those they support.

Lack of support and resources is cited by a higher proportion of practitioners in this wave than throughout the pandemic. Concerns relate primarily to a **lack of mental health support**, long **waiting times** for referrals, **high thresholds**, and a lack of **face-to-face support**. Longer-term impacts of this are discussed in terms of **escalating mental health issues** and **delays in assessments** for children with additional needs or disabilities.

Increasing **anxiety** has remained a concern throughout the pandemic and is frequently identified in terms of easing lockdown restrictions. Children and young people **caring for parents/carers with mental health issues** and families affected by **suicide** are mentioned more frequently than in previous waves of the survey. While an increase in families affected by **substance misuse** has been a concern throughout the pandemic, a small number of practitioners discussed this in terms of young people or parents/carers **self-medicating** as a coping mechanism for mental health.

Concerns remain regarding the impact of COVID-19 on educational **attainment** and **child development**, while a **loss of financial support** and the impact of this on **homelessness/housing issues** is also mentioned – with ‘**care leavers**’ identified as being particularly impacted. This wave of the survey also sees practitioners raise concerns around increasing **child to parent/carer violence**, and increased **enforced criminality** of children.

COVID-19

Practitioners continue to be more concerned about the indirect impacts of COVID-19 (lockdown, quarantine, reduced service provision), than the direct impact of those they support contracting the virus. However, the **spread of COVID-19** is their biggest concern around easing of restrictions. **Readjusting**, **understanding** and **adhering to changes**, and **service provision/accessibility** are also key concerns.

Increasing provision of support, and **not easing restrictions too quickly** are identified as the most important responses decision-makers can do to address current concerns. While increasing **funding** for, and **availability** of, **mental health support** continues to be identified as important, it is cited by a smaller proportion of practitioners than in the previous two waves.

Domestic abuse

The proportion of practitioners reporting an increase in the number of **children/young people experiencing domestic abuse** has increased over the last year. COVID-19 is seen to have impacted on abuse, due to increasing **pressure** on adults/households, and **lockdown restrictions**, giving **perpetrators more control**, allowing fewer options for **escape**, and abuse remaining (more) **hidden**.

Criminal exploitation and youth violence

Although the proportion of practitioners working with children or young people subjected to enforced criminality has declined since July 2019, the proportion reporting this exploitation to include **selling drugs**, and **violence** has increased. **Younger children** and **children with disabilities** are identified as particularly at risk. Increased **time spent online** during the pandemic is seen to have influenced the nature of criminal exploitation and youth violence.

Service provision

Since July 2020, there has been a substantial increase in the proportion of practitioners reporting an **increase** in the number of **referrals** to their service, an increase in **demand** for their service, and an increase in the ‘**level of complexity of need**’ of service users.

ABOUT YOU

Do you work...?

Base: All respondents (365)

	<i>n</i>	%
Directly with children and/or young people	101	28
Directly with parents/carers	48	13
Both	216	59

Please tell us which region or nation you work in...

Base: All respondents (344)

	<i>n</i>	%
Cymru	41	12
England - North	56	16
England - Central	40	12
England - South West	46	13
England - South East	67	19
England - London	7	2
Northern Ireland	37	11
Scotland	50	15
Other	-	-

What type of support does your service provide?

Base: All respondents (344)

	<i>n</i>	%
Youth Work (including Youth Justice)	7	2
ETS	5	1
Care leavers/Accommodation support	30	9
Advocacy, Children's Rights and Participation	7	2
Refugee and Asylum Seekers	4	1
Child Protection (e.g. Domestic Abuse)	16	5
Child Abuse and Exploitation (e.g. CSE, Missing, Trafficking, HSB)	20	6
Looked After Children (e.g. Family Placement, Residential Care)	32	9
Education	12	3
Disability/Health	11	3
Mental Health	35	10
Family Support Services (e.g. CAPI, Young Carers)	57	17
Early Support (e.g. Children's Centres, Parenting Programmes)	95	28
Other	13	4

How long have you been working directly with children, young people and/or families?

Base: All respondents (342)

	<i>n</i>	%
Less than 1 year	14	4
1-2 years	37	11
3-5 years	42	12
More than 5 years	249	73

EMERGING VULNERABILITIES

Are there any new issues you are seeing emerging, or new things you are hearing from children, young people or families, over the last few months?

Base: All respondents (291)

	<i>n</i>	<i>%</i>
Increase in MHWB issues among CYP and families	114	39
Lack of support and resources	51	18
No change/nothing new	34	12
Isolation (incl. loneliness, loss of social contact)	33	11
COVID-19/lockdown (non-specific)	20	7
Transition back to 'normality' (incl. returning to school, reconnecting w/peers)	18	6
Impact of COVID-19 on education/attainment	16	5
Increase in violent/challenging behaviour	13	4
Child development	11	4
Financial issues	10	3
Poverty/changes to benefits system (incl. increased need for foodbanks)	9	3
Increased impact of digital	8	3
Increase in enforced criminal activity/county lines	8	3
Increase in housing/homelessness issues	6	2
More CYP & families affected by domestic abuse	4	1
Job loss/employment prospects	3	1
Increase in number of children impacted by trauma	3	1
Increase in (knife) crime/youth violence	3	1
CYP & families not being listened to	3	1
Concern about contracting/family contracting COVID-19	2	1
Worry about the future (incl. uncertainty)	2	1
Increase in CYP and families affected by substance misuse	2	1
Limitations of digital support	2	1
Fear of going outside/seeing people	2	1
Reduced family contact	2	1
Increase in safeguarding issues (non-specific)	2	1
Other	25	9

What is your ONE biggest concern now for children, young people and families?

Base: All respondents (301)

	<i>n</i>	<i>%</i>
MHWB issues among CYP and families	98	33
Lack of support and resources	76	25
Isolation (incl. loneliness, loss of social/family contact)	18	6
Transition back to 'normality'/adjusting to changes (incl. returning to school)	16	5
COVID-19/lockdown (non-specific)	14	5
Poverty/changes to benefits system	13	4
Financial issues	10	3
Child development	10	3
Education (incl. difficulties with home-schooling, attainment)	8	3
Job loss/employment prospects	8	3
Increased impact of digital	5	2
Domestic abuse	4	1
Trauma/neglect/abuse	4	1
Housing/homelessness issues	4	1
Boredom/lack of activities for CYP	4	1
Safeguarding issues due to services having less contact w/families	3	1
Delays to care proceedings/lack of suitable placements	3	1
Not listening to CYP & families	3	1
Lack of resilience in CYP	3	1
CYP/families affected by substance misuse	2	1
Lack of opportunities/access to opportunities	2	1
Physical health	2	1
CCE/county lines	2	1
Lack of/changes to routine	2	1
(Knife) crime and youth violence	2	1
Uncertainty about the future	2	1
Summer holidays	2	1
Low self-esteem/low aspirations	2	1
Other	27	9

Which groups of children, young people and families do you think are most affected by the concern you raised above?

Base: All respondents (299)

	<i>n</i>	<i>%</i>
All children/families	115	38
Low income families/workless/reliant on benefits	28	9
Teenagers and children aged 16+	20	7
The most vulnerable children and families	19	6
Children aged 0-5	17	6
Children with additional needs	17	6
CYP & families affected by mental health and wellbeing issues	15	5
CYP & families with disabilities	13	4
Secondary school aged children	10	3
Children in care	9	3
CYP & families with limited/no support network	8	3
Lone/single parent families	7	2
Children aged 5-16	6	2
Care leavers/care experienced YP	6	2
Refugee and asylum seekers/migrants/ESOL	6	2
Primary school aged children	6	2
Young carers	5	2
CYP & families affected by substance misuse	4	1
CYP with protected characteristics	4	1
Those from disadvantaged/deprived backgrounds/dealing with deprivation	4	1
CYP & families living in unsuitable housing	4	1
CYP & families impacted by trauma	3	1
New/young parents/families	3	1
CYP & families who require support/services	3	1
CYP & families affected by domestic abuse	2	1
Those in deprived areas	2	1
CYP due to leave school (primary & secondary)	2	1
CYP affected by parental/familial offending	2	1
Other	19	6

COVID-19

In your role as a practitioner, have you supported anyone who has had symptoms suspected to be associated with COVID-19?

Base: All respondents (290)

	<i>n</i>	%
Yes - currently	47	16
Yes - but not currently	134	46
No	88	30
Don't know	21	7

How much of a threat (where 1 = no threat and 10 = significant threat) do you feel COVID-19 poses to the children, young people and families you support...?

- Directly (i.e. illness)
- Indirectly as a result of extended lockdown/quarantine
- Indirectly as a result of reduced services/provision

		1	2	3	4	5	6	7	8	9	10	<i>Base</i>
Directly (illness)	<i>n</i>	7	6	22	20	54	35	44	36	17	41	282
	%	2	2	8	7	19	12	16	13	6	15	
Indirectly (lockdown)	<i>n</i>	2	2	4	7	25	11	37	71	52	71	282
	%	1	1	1	2	9	4	13	25	18	25	
Indirectly (services)	<i>n</i>	2	3	10	7	28	11	29	57	54	84	285
	%	1	1	4	2	10	4	10	20	19	29	

To what extent do you feel that the young people you support are currently...?

- Compliant with official guidance about COVID restrictions (1 = not compliant 10 = very compliant)
- Responding to other factors (other than the official guidance) influencing what they do (1 = not influenced 10 = very influenced)

		1	2	3	4	5	6	7	8	9	10	<i>Base</i>
Compliant	<i>n</i>	7	16	37	25	59	29	43	37	17	17	287
	%	2	6	13	9	21	10	15	13	6	6	
Responding to other factors	<i>n</i>	8	5	17	17	64	45	62	45	13	12	288
	%	3	2	6	6	22	16	22	16	5	4	

As COVID-19 restrictions are eased, what is your main concern for children, young people, and families you work with?

Base: All respondents (282)

	<i>n</i>	<i>%</i>
Spread of COVID-19	97	34
Readjusting/understanding/adhering to changes	53	19
Issues relating to service provision/accessibility	39	14
Fear/anxiety	33	12
MHWB issues	33	12
Issues around returning to school/loss of education	22	8
Isolation/lack of social contact (incl. family contact)	19	7
Economic impact/financial security	17	6
Safeguarding/safety issues	14	5
No concerns	8	3
Longer term impact/recovery	4	1
Exploitation	3	1
Lack of motivation/low self-esteem	2	1
Parental relationships/breakdown	2	1
Other	14	5
Don't know	3	1

What do you think is the most important thing the Government or other decision makers could do to address the concern you raised above?

Base: All respondents (273)

	<i>n</i>	<i>%</i>
Increase provision of support for CYP & families	57	21
Don't ease restrictions too quickly/reinforce rules	57	21
Increase funding for/availability of MHWB support	35	13
Clear guidance/information	34	12
Continue to roll out vaccine (incl. to YP)	17	6
Extra support for CYP in schools/extra educational support	13	5
Relax some of the restrictions/encourage reintegration	13	5
Increase activities and youth/community groups for CYP	9	3
Improve/increase welfare benefits	6	2
Support for job security/opportunities/employers/the economy	6	2
Understand impacts/needs of specific groups	6	2
Keep CYP in schools	4	1
Improve financial support for CYP & families	4	1
Financial support (non-specific)	4	1
Government is doing a good job/doing what it can	3	1
Provide funding/support for NHS	3	1
Provide reassurance	3	1
Raise awareness (non-specific)	3	1
Improve (contextual) safeguarding	3	1
Ensure people have 'basic essentials' (e.g. food, housing)	2	1
Support for CYP with additional needs	2	1
Advertise available support	2	1
Other	16	6
Don't know	8	3

Do you think there has been a change in the number of children, young people, or families experiencing difficulties accessing services, compared to before the COVID-19 pandemic?

Base: All respondents (290)

	<i>n</i>	<i>%</i>
Increased	230	79
Stayed the same	27	9
Decreased	17	6
Don't know	16	6

Are you currently supporting a child, young person, or family experiencing difficulties accessing services?

Base: All respondents (290)

	<i>n</i>	<i>%</i>
Yes	201	69
No	59	20
Don't know	30	10

What service(s) are children, young people, or families experiencing difficulties accessing?

Base: All respondents supporting CYPF experiencing difficulties accessing services (193)

	<i>n</i>	%
MHWB services other than CAMHS	72	37
Health services	46	24
CAMHS	44	23
SEN services	18	9
Social/community groups (incl. youth provision)	16	8
Assessment/diagnostic services	15	8
Social care	15	8
Education/education support	14	7
Face-to-face services	14	7
Group provision	12	6
Housing/housing services	11	6
Addiction support services	7	4
Finance-related support/services	7	4
Parent & baby/toddler/child groups	6	3
All virtual/online services	6	3
Family support	5	3
Abuse and exploitation support services	4	2
Health visiting	4	2
Barnardo's	3	2
All services	3	2
Criminal justice services	3	2
Disability services	2	1
Respite	2	1
Other	14	7
Don't know	1	1

What impact is restricted access to services having on children, young people, or families?

Base: All respondents supporting CYPF experiencing difficulties accessing services (187)

	<i>n</i>	<i>%</i>
Impacts on MHWB	68	36
CYP & families don't receive required support	45	24
Isolation/loneliness	22	12
Increases family stress/pressure/conflict	20	11
Issues continue/remain undiagnosed	17	9
Compromises CYP safety	15	8
Impacts on education/employment opportunities	15	8
Families feel helpless/powerless/disempowered	14	7
CYP & families reach crisis point/struggle to cope	12	6
Impacts on CYP development	12	6
Impacts on physical health	11	6
Lack of social interaction	11	6
Decline in situation	9	5
Become frustrated/disillusioned with services/system	9	5
Increases pressure on services/waiting lists	8	4
Big impact/impacts on all aspects of their lives	7	4
Escalation of issues as can't access early intervention	6	3
Limits CYP opportunities	6	3
Creates barriers to effective (future) engagement with services	5	3
Impacts on CYP behaviour	5	3
Financial impacts	4	2
Impacts on accommodation situation	3	2
Impacts on parenting	3	2
Results in boredom	3	2
Lack of routine	2	1
Other	12	6

DOMESTIC ABUSE

Do you think there has been any change in the number of children or young people experiencing domestic abuse compared to before the COVID-19 pandemic?

Base: All respondents (282)

	<i>n</i>	%
Increased	184	65
Stayed the same	16	6
Decreased	-	-
Don't know	82	29

In the last year have you supported....? (Please select a response on each row)

Base: All respondents

		Yes	No	Don't know	<i>Base</i>
Child/young person in a household with domestic abuse	<i>n</i>	150	83	45	278
	%	54	30	16	
Child/young person who is a victim of domestic abuse in an intimate relationship	<i>n</i>	68	158	50	276
	%	25	57	18	
Adult victim of domestic abuse	<i>n</i>	154	89	33	276
	%	56	32	12	
Adult perpetrator of domestic abuse	<i>n</i>	61	168	44	273
	%	22	62	16	
Young person exhibiting abusive behaviours in an intimate relationship	<i>n</i>	61	167	50	278
	%	22	60	18	

Do you think the COVID-19 pandemic and associated lockdowns has changed the nature of domestic abuse experienced by children or young people?

Base: All respondents (281)

	<i>n</i>	%
Yes	176	63
No	12	4
Don't know	93	33

How do you think the nature of domestic abuse has changed compared to before the COVID-19 pandemic?

Base: All respondents who think the nature of domestic abuse has changed compared to pre-pandemic (164)

	<i>n</i>	<i>%</i>
Impacted by increasing pressure on adults/households	42	26
Impacted by 'stay at home' restrictions	39	24
Become more hidden	38	23
No/fewer options to escape	30	18
Less, or no, access to support/support networks	27	16
Children have witnessed more	24	15
Impacted by isolation/restricted social interactions	17	10
Increased frequency/intensity	16	10
Impacted by school closures	13	8
Less opportunity for signs to be spotted	10	6
Restrictions have given perpetrators more control	10	6
Increase in emotional abuse	6	4
Driven by increased drug/alcohol consumption	6	4
Increase in coercive behaviour	5	3
More awareness of DA	4	2
Increased referrals to support services	3	2
Has become more normalised	2	1
Children have become direct victims themselves	2	1
Other	13	8

In what way(s) has the changed nature of domestic abuse impacted on children and young people?

Base: All respondents who think the nature of domestic abuse has changed compared to pre-pandemic (142)

	<i>n</i>	<i>%</i>
Children have witnessed more	46	32
Impacts on MHWB	43	30
Difficulty accessing support/support networks	20	14
Unable to escape it	15	11
Impacts on CYP safety	14	10
Increased feelings of isolation	11	8
Less opportunity to disclose	10	7
Acceptance/normalisation	10	7
Children become directly subjected to abuse	10	7
More hidden/less opportunities to be identified	9	6
Impacts on CYP behaviours	6	4
Happening more online	2	1
Other	10	7
Don't know	1	1

CRIMINAL EXPLOITATION AND YOUTH VIOLENCE

Do you think there has been any change in the number of children or young people who are being coerced, deceived, or manipulated into criminal activity, compared to before the COVID-19 pandemic?

Base: All respondents (276)

	<i>n</i>	<i>%</i>
Increased	77	28
Stayed the same	21	8
Decreased	3	1
Don't know	175	63

Over the last year, have you worked with children or young people who you think are being coerced, deceived, or manipulated into criminal activity?

Base: All respondents (276)

	<i>n</i>	<i>%</i>
Yes	71	26
No	132	48
Don't know	73	26

What type of activity has this criminal exploitation included? (Select all that apply)

Base: All who have supported CYP they think have been subjected to CCE over the last year (71)

	<i>n</i>	<i>%</i>
Selling drugs	53	75
Sexual exploitation	39	55
Violence	38	54
County lines	27	38
Shoplifting	22	31
Petty theft	22	31
Cuckooing	9	13
Burglary	8	11
Fraud	6	8
Drug cultivation	5	7
Pick pocketing	-	-
Other	3	4

Do you think there has been any change in the number of children and young people carrying knives on a regular basis, compared to before the COVID-19 pandemic?

Base: All respondents (276)

	<i>n</i>	<i>%</i>
Increased	50	18
Stayed the same	29	11
Decreased	2	1
Don't know	195	71

Over the last year, have you worked with any children or young people who are carrying knives on a regular basis?

Base: All respondents (276)

	<i>n</i>	<i>%</i>
Yes	30	11
No	174	63
Don't know	72	26

What are children/young people telling you about why they are carrying knives? (Select all that apply)

Base: All respondents who, over the last year, have supported children carrying knives on a regular basis (30)

	<i>n</i>	<i>%</i>
They say they are carrying them for protection/don't feel safe without one	20	67
They think it is normal and/or expected	16	53
They are forced to carry them by someone else	3	10
Other	4	13
Don't know	2	7

Do you think there has been any change in the number of children or young people involved in serious youth violence (SYV), compared to before the COVID-19 pandemic?

Base: All respondents (276)

	<i>n</i>	<i>%</i>
Increased	51	18
Stayed the same	30	11
Decreased	7	3
Don't know	188	68

Do you think there has been a change in the number of children who are involved in gangs, compared to before the COVID-19 pandemic?

Base: All respondents (276)

	<i>n</i>	<i>%</i>
Increased	50	18
Stayed the same	35	13
Decreased	5	2
Don't know	186	67

Do you think there the COVID-19 pandemic has changed the nature of serious youth violence/gangs/criminal exploitation of children?

Base: All respondents (274)

	<i>n</i>	<i>%</i>
Yes	65	24
No	19	7
Don't know	190	69

How do you think the nature of serious youth violence/gangs/child criminal exploitation has changed compared to before the COVID-19 pandemic?

Base: All respondents who think the COVID-19 pandemic has changed the nature of serious youth violence/gangs/criminal exploitation (55)

	<i>n</i>	<i>%</i>
Increased use of online	20	36
Driven by boredom/isolation	9	16
Lack of access to services/support networks	5	9
Impacted by school closures	5	9
Increasing	5	9
Younger children targeted	4	7
Become more hidden	4	7
Driven by (lack of) money	4	7
Driven by CYP seeking a sense of identity/belonging	4	7
Changed due to movement/travel restrictions	3	5
Less safe spaces for CYP to socialise at	2	4
Increased levels of violence/control/coercion	2	4
Driven by lack of opportunities	2	4
Increased awareness of it among CYP	2	4
Other	6	11
Don't know	1	2

POVERTY

Do you think there has been a change in the number of children, young people, or families experiencing poverty, compared to before the COVID-19 pandemic?

Base: All respondents (276)

	<i>n</i>	<i>%</i>
Increased	238	86
Stayed the same	10	4
Decreased	3	1
Don't know	25	9

Are you currently supporting a child, young person, or family experiencing poverty?

Base: All respondents (276)

	<i>n</i>	<i>%</i>
Yes	168	61
No	78	28
Don't know	30	11

Are you currently providing support to a child, young person, or family in relation to poverty?

Base: All respondents who are supporting CYPF experiencing poverty (168)

	<i>n</i>	<i>%</i>
Yes	129	77
No	38	23
Don't know	1	1

Do you think they are reliant on Barnardo's for this support?

Base: All respondents who are supporting CYPF in relation to poverty (129)

	<i>n</i>	<i>%</i>
Yes	78	60
No	32	25
Don't know	19	15

Who (else) is supporting them in relation to poverty? (Select all that apply)

Base: All respondents who are supporting CYPF experiencing poverty (168)

	<i>n</i>	<i>%</i>
Foodbanks	142	85
Local authority/social care	78	46
Schools/education services	68	40
Community/volunteer groups	53	32
Family/carers	49	29
Citizens Advice	40	24
Other third sector organisations	37	22
Job Centre/Department for Work & Pensions	36	21
No one else	6	4
Other	3	2
Don't know	5	3

MENTAL HEALTH AND WELLBEING

Do you think there has been a change in the number of children and young people experiencing mental health and wellbeing issues, compared to before the COVID-19 pandemic?

Base: All respondents (275)

	<i>n</i>	<i>%</i>
Increased	262	95
Stayed the same	5	2
Decreased	-	-
Don't know	8	3

Are you currently supporting a child or young person experiencing mental health and wellbeing issues?

Base: All respondents (275)

	<i>n</i>	<i>%</i>
Yes	230	84
No	38	14
Don't know	7	3

Do you think they are reliant on Barnardo's for this support?

Base: All respondents who are supporting CYP experiencing MHWB issues (229)

	<i>n</i>	<i>%</i>
Yes	165	72
No	50	22
Don't know	14	6

Who (else) is supporting them in relation to their mental health and wellbeing? (Select all that apply)

Base: All respondents who are supporting CYP experiencing MHWB issues (228)

	<i>n</i>	<i>%</i>
Parents/carers/family	150	66
Schools/education providers	136	60
CAMHS	128	56
GPs	101	44
Local authorities/social care	74	32
Other third sector organisations	56	25
Community/volunteer groups	30	13
No one else	25	11
Other	14	6
Don't know	1	*

DIGITAL EXCLUSION

In the last year, have you supported a child, young person, or family experiencing digital exclusion? Digital exclusion is where people have unequal access and/or capacity to use digital technologies (such as mobile phones, tablets, computers, etc) that are essential to fully participate in society

Base: All respondents (273)

	<i>n</i>	<i>%</i>
Yes	168	62
No	85	31
Don't know	20	7

Why are children, young people, or families experiencing digital exclusion? (Select all that apply)

Base: All respondents who are supporting CYPF experiencing digital exclusion (168)

	<i>n</i>	<i>%</i>
Lack of financial resources (for e.g. devices, data, etc)	160	95
Lack of skills/knowledge/confidence to use	78	46
Don't have access in area (e.g. poor connectivity/coverage/slow connection)	54	32
Have an impairment which prevents use	19	11
Privacy/security concerns	15	9
Not interested in using/don't see benefits to using	13	8
Other	3	2
Don't know	1	1

What impact is (or has) digital exclusion having (or had) on children, young people, or families?

Base: All respondents supporting CYPF experiencing digital exclusion (154)

	<i>n</i>	<i>%</i>
Impacts on education/learning	103	67
Impacts on access to support	52	34
Results in social exclusion	52	34
Impacts on MHWB	12	8
Impacts on employment/training	8	5
Financial related impacts	5	3
Not heard in care processes	3	2
Increases vulnerability to online harm	2	1
Impacts on access to information	2	1
Other	6	4

PORNOGRAPHY

Have you ever supported children who you know have accessed pornographic material while under-age?

Base: All respondents (273)

	<i>n</i>	<i>%</i>
Yes	72	26
No	126	46
Don't know	75	27

What impact has accessing pornographic material had on children? Can you provide examples?

Base: All respondents who have supported children who they know have accessed pornographic material while under-age (65)

	<i>n</i>	<i>%</i>
Children develop unrealistic expectations of sex & relationships	21	32
Results in children displaying inappropriate sexualised behaviours	18	28
Negatively impacts MHWB	14	22
Normalises abusive/exploitative behaviours	8	12
Risk of exploitation	7	11
Results in criminalisation of CYP	6	9
Children generate/share/request inappropriate images of self/peers	5	8
Feelings of embarrassment/shame/guilt	4	6
Causes confusion	4	6
Addiction/obsession	4	6
Causes distress/upset	3	5
Negatively impacts friendships and relationships	2	3
Greater service input	2	3
Children share what they see with other children	2	3
Other	3	5
Don't know	3	5

SUMMER HOLIDAYS

Are you working with families who are worried about the school holidays?

Base: All respondents (273)

	<i>n</i>	%
Yes	166	61
No	68	25
Don't know	39	14

What are their main concerns? (Select all that apply)

Base: All respondents working with families worried about school holidays (166)

	<i>n</i>	%
Money	122	73
Lack of routine	113	68
Childcare	99	60
Lack of support services	92	55
Nothing to do	88	53
Loneliness	62	37
Other	16	10
Don't know	1	1

Which families do you think are most affected? (Select all that apply)

Base: All respondents working with families worried about school holidays (166)

	<i>n</i>	%
Families affected by MHWB issues	151	91
Families with children with disabilities/additional needs (e.g. ADHD, Autism, etc)	146	88
Low income families	138	83
Lone/single parent families	129	78
Families without strong support networks	117	70
Unemployed families	103	62
Working families	89	54
Other	6	4
Don't know	1	1

SERVICE PROVISION

Has there been an increase or decrease in the 'level or complexity of need' for individual service users over the last three months? (Since April 2021)

Base: All respondents (270)

	<i>n</i>	%
Increase	163	60
Decrease	3	1
About the same	51	19
Don't know	52	19
Not applicable – new service	1	*

Has there been an increase or decrease in the number of referrals to your service over the last three months? (Since April 2021)

Base: All respondents (270)

	<i>n</i>	%
Increase	157	58
Decrease	13	5
About the same	53	20
Don't know	44	16
Not applicable – new service	3	1

Do you feel that demand on services has increased or decreased over the last three months? (Since April 2021)

Base: All respondents (270)

	<i>n</i>	%
Increase	198	73
Decrease	8	3
About the same	39	14
Don't know	25	9
Not applicable – new service	-	-

To what extent do you feel able to meet demand? (1 = Can't meet demand, 10 = Able to meet demand)

Base: All respondents (270)

	<i>n</i>	%
1 – Can't meet demand	7	3
2	7	3
3	18	7
4	19	7
5	33	12
6	28	10
7	58	21
8	53	20
9	24	9
10 – Able to meet demand	23	9