

Password Reset - bLearning

If you need to reset your password

Step 1 - Click *Lost Password?* Button



Believe in
children
Barnardo's

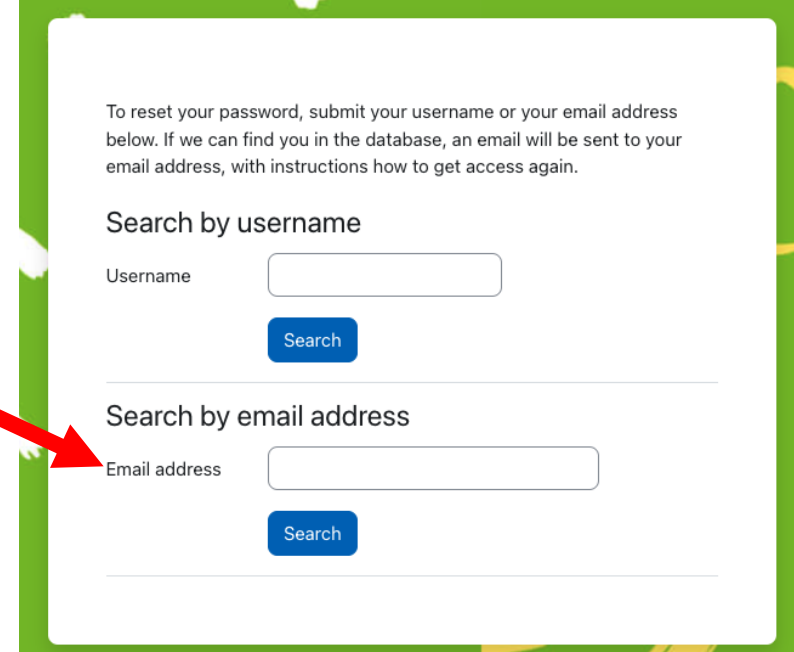
Username

Password

Log in

[Lost password?](#)

Step 2 – Enter your email address



To reset your password, submit your username or your email address below. If we can find you in the database, an email will be sent to your email address, with instructions how to get access again.

Search by username

Username

Search

Search by email address

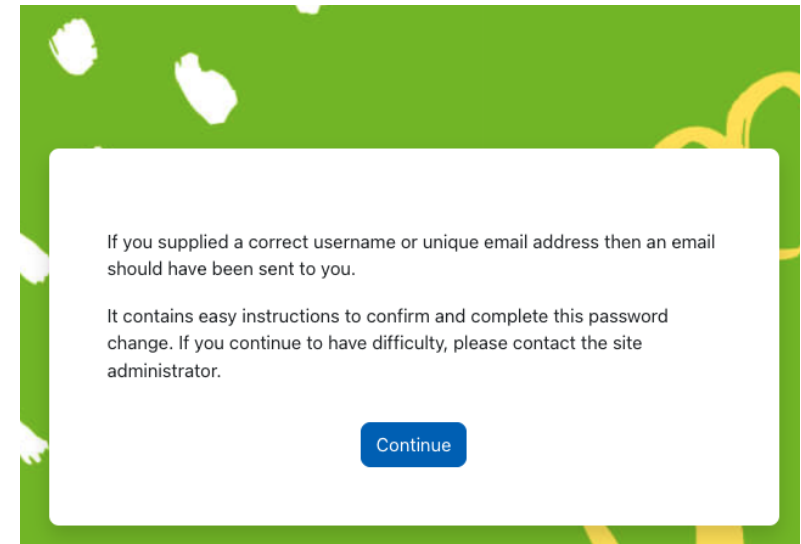
Email address

Search

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Step 3 – A link will be emailed to the email that account is linked to example below – Follow the link

The password reset link is only usable for 30 minutes



Barnardo's eLearning: Password reset request



Service Desk (via Barnardo's)

To: ● Owen Funnell

Hi Owen,

A password reset was requested for your account 'owen.funnell@barnardos.org.uk' at Barnardo's eLearning.

To confirm this request, and set a new password for your account, please go to the following web address:

https://barnardos.clcmoodle.org/login/forgot_password.php?token=yfOHNoqawSvpMC
(This link is valid for 30 minutes from the time this reset was first requested)

If this password reset was not requested by you, no action is needed.

If you need help, please contact the site administrator,

Service Desk
servicedesk@barnardos.org.uk

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Step 4 – Enter a new password

You must follow the password guidelines

FAQ

Q: I have not received my email when trying the password reset

A: Email servicedesk@barnardos.org.uk

Q: The password reset link didn't work


A: You may have waited too long – the link is only available for 30 minutes.
Try again


Please enter your new password below, then save changes.


Set password

Username owen.funnell@barnardos.org.uk

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s)

New password 

New password (again) 

There are required fields in this form marked  .